AVIC™ HD-SL-Pro/Dual Firmware Bulletin

Published 29 Jan 2016

Issue:

- A firmware issue has been identified that prevents recordings made in 2015 from being automatically overwritten by your AVIC dashcam.
- This issue also prevents the correct naming of files created after December 31, 2015. Files are named "000101_23" rather than "160101_23", for example.
- **NOTE**: the dashcam is still recording as designed, however the available "loop space" on the memory card is now limited by any existing 2015 recordings on the memory card.

Affected Models:

- AVIC HD-SL-Pro and HD-SL-Dual with firmware v3.5 or below.

Corrective Actions:

- Update the firmware by following these steps:
    1. Download the correct v3.6 firmware for your single or dual lens AVIC dashcams here: http://thedashcamstore.com/avic-update/
    2. Extract the 3 "_____.bin" files from the zip file and copy them to a **blank** SD card, then eject the memory card from your PC.
    3. Before inserting the SD card into the AVIC dashcam, power the unit on **with no memory card inserted** and wait until you see the LED lights blinking and hear the unit beeping periodically.
    4. Carefully insert the SD card into the AVIC dashcam. The process takes around 30 seconds and the firmware will be updated automatically to v3.6. When the process is complete, you will hear the unit beep once, the LED lights will all turn off, and then the dashcam will power back on and begin recording like normal. **NOTE**: do not turn the power off during the update procedure.
    5. At this point the firmware update is done. You may power down the unit and remove the memory card, or leave the memory card in the unit. We recommend a fresh format of any memory cards used by your AVIC dashcams at this time.

We apologize for the inconvenience and stand ready to assist with the firmware update procedure. Please contact us with any questions or concerns.

We thank you again for your purchase and wish you safe driving!
-The Dashcam Store™ Team

E-mail: Support@TheDashcamStore.com | Telephone: (888) 855-5470, Press "2" for Technical Support